

## Edge Cameras One Year Limited Warranty

This limited warranty applies to products manufactured or distributed by Edge Cameras, LLC, under the Edge Cameras, LLC brand name domestically and/or internationally.

Edge Cameras, LLC warrants that the product you have purchased from Edge Cameras, LLC or from an authorized Edge Cameras, LLC product reseller is free from defects in materials and workmanship under normal use for a period of one (1) year from the original date of purchase (warranty period). Your sales receipt, showing the date of purchase of the product, is your proof of the date of purchase. This limited warranty extends only to the original purchaser, is not transferable and excludes disposable parts.

This limited warranty does not extend to any product not purchased from Edge Cameras, LLC or from an authorized Edge Cameras, LLC product reseller located domestically or internationally. This limited warranty also does not extend to any product that has been damaged or rendered defective (a) as a result of accident, misuse, or abuse; (b) by improper installation; (c) as a result of electrical surges or anomalies; (d) by operation outside of the usage parameters stated in the product's user's guide; (e) by the use of parts not manufactured or supplied by Edge Cameras, LLC; (f) by unauthorized modification of the product; or (g) as a result of service by anyone other than Edge Cameras, LLC. Edge Cameras, LLC is not responsible for damage to or loss of any software programs, data or other information, or for damage to other computer hardware and peripherals caused by the product.

During the Warranty period, Edge Cameras, LLC will, at no additional charge, repair or replace defective parts with new parts or, at the option of Edge Cameras, LLC, serviceable used parts that are equivalent to new parts in performance. All exchanged parts and products replaced under this limited warranty will become the property of Edge Cameras, LLC.

EXCEPT AS EXPRESSLY SET FORTH IN THIS WARRANTY, EDGE CAMERAS, LLC MAKES NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. EDGE CAMERAS, LLC EXPRESSLY DISCLAIMS ALL WARRANTIES NOT STATED IN THIS LIMITED WARRANTY. ANY IMPLIED WARRANTIES IMPOSED BY LAW THAT MAY NOT BE DISCLAIMED ARE STRICTLY LIMITED TO THE TERMS OF THIS EXPRESS LIMITED WARRANTY.

If your product fails during the Warranty Period, you may ship the product directly to Edge Cameras, LLC for repair service. DO NOT CONTACT OR RETURN THE PRODUCT TO THE RETAILER FROM WHOM YOU PURCHASED THE PRODUCT. In returning the product for repair service, you must prepay all shipping charges, custom duties and taxes, as well as any other charges associated with transportation of the product. In addition, you are solely responsible for adequately insuring the product shipped or returned. You assume all risk of loss during shipment.

To return product for service, you must do the following:

- (1) Call Edge Cameras, LLC technical support at (425) 741-2526. Prior to placing your call, please have the following readily available: your product model, the date of purchase and a detailed description of the problem.
- (2) A technician will analyze your problem over the phone. If the technician determines that your product must be returned for repair; you will be issued a service order number ("SRV"). The date of your call will be deemed your claim date for the purposes of determining whether or not your claim falls within the Warranty Period. Time is strictly of the essence.
- (3) Clearly write your SRV number on the OUTSIDE of the product packaging on or near the shipping label.
- (4) Include a copy of your receipt with the product, along with the detailed description of the problem you are experiencing. Unless otherwise instructed, do not return the product manuals or software.
- (5) Ship the product, in its original packaging or other secure packaging, insured and freight prepaid to:

Edge Cameras  
115 137th Street S.W.  
Everett, Washington 98208

If upon receipt of the product, Edge Cameras, LLC determines that the problem is not covered by this limited warranty, you will be contacted to determine whether the problem should be repaired by Edge Cameras, LLC for a charge or whether the product should be returned to you as received by Edge Cameras, LLC.

Edge Cameras, LLC shall not be liable for any indirect, incidental, special or consequential damages caused by the product or the failure of the product to perform, including, without limitations, any damages arising from loss of use, or loss of business, revenue, profits, data or goodwill.

Edge Cameras, LLC shall not be liable for any claim made by a third party or made by you for a third party. This limitation applies whether damages are sought, or a claim made, under this limited warranty or as a tort claim (including negligence and strict product liability) a contract claim, or any other claim. This limitation cannot be waived or amended by any person. This limitation of liability will be effective even if Edge Cameras, LLC or an authorized representative of Edge Cameras, LLC has been advised by you of the possibility of such damages.

To arrange for repair service, fax your claim to (425) 741-2512 or call our technical support department at (425) 741-2526.